



Evaluating HIV Case Management

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ADAHPT (Outreach Team)



A State-wide initiative of **NSW HEALTH** jointly auspiced by South-East Sydney & Central Sydney Area Health Services

Presentation Objectives

- Core Objectives/Tasks of HIV Case Management
- Overview of ADAHPT
- Evaluation: ADAHPT Audit Study
- Conclusion



Objectives of HIV Case Management

- Respond to multitude of needs
- Provision of comprehensive health service
- Establish and coordinate health care services
- Care that is cost effective



Core Tasks of HIV Case Management

- Client/Carer Involvement
- Medical and psychosocial assessment of needs
- Development of a care plan
- Implementation of the care plan
- Monitoring of services and reassessment of needs
- Advocate for the client



ADAHPT...Who are we?

- A multi-disciplinary team
- ADAHPT is one component of a seven part service - Adahps
- Target population is people with HIV and complex needs
- Employs a case management model



ADAHPT...What do we do?

- Case management
- Peer support
- Education and training
- Specialist assessments
- Diagnostic assistance



Evaluation: Audit Study



Reasons for Evaluation

- Evidence based practice
- Quality Improvement
- Service development tool
- Follow up from client satisfaction survey



Process vs. Outcome Measures

- Limitations of Process Measures for Evaluating Case Management
- Dawn of a new era: Outcome Measures
-(Fleisham, 1998)



Research Methods

- **Design:**

Retrospective File Audit of Consecutive Clients at three periods of time

- **Subjects:**

30 - 50 HIV+ clients

Min - 6 months Max – 5 years



Research Methods

- **Procedure:**

Outcome Assessment Tool

- **Case Management Measures:**

1. Optimal Health

2. Independent Living

3. Carer's



Research Methods

- **Case Management Measures** (continued):
 4. Mental Health
 5. Drug and Alcohol
 6. Financial
 7. Neuropsychological Assessment
 8. Case Conferences



Analysis

- Data was coded
- Entered onto a spreadsheet .
- Frequencies and percentages analysis
- To assist with developing clinical indicators



A. Client Registered with HIV Physician/G.P.

1. At intake?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
Yes	No	Unclear			
2. Status in six months?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Yes	No	In progress	Unclear		
3. If "No" or "In Progress" at six months, why?					
A. CM Related Reasons					
<input type="radio"/> Documentation of CM effort					
<input type="radio"/> No documentation of CM effort					
B. Client Related Reasons					
<input type="radio"/> No documentation of significant client resistance					
<input type="radio"/> Client not ready					
C. System Related Reasons					
<input type="radio"/> No documentation of significant system barrier					
<input type="radio"/> Documentation of significant system barrier <i>(If system barrier describe on comment sheet)</i>					
4. Status at one year	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Yes	No	In progress	Unclear	CM less than 1 year	

B. Client Keeps Medical Appointments

1. At intake?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
Yes	No	Unclear			
2. Status in six months?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Yes	No	In progress	Unclear		
3. If "No" or "In Progress" at six months, why?					
A. CM Related Reasons					
<input type="radio"/> Documentation of CM effort					
<input type="radio"/> No documentation of CM effort					
B. Client Related Reasons					
<input type="radio"/> No documentation of significant client resistance					
<input type="radio"/> Client not ready					
C. System Related Reasons					
<input type="radio"/> No documentation of significant system barrier					
<input type="radio"/> Documentation of significant system barrier <i>(If system barrier describe on comment sheet)</i>					
4. Status at one year	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Yes	No	In progress	Unclear	CM less than 1 year	

E. Neuropsychological Assessment Undertaken

1. At intake?				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
Yes	No	Unclear		
2. Status in six months?				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Yes	No	In progress	Unclear	
3. If "No" or "In Progress" at six months, why?				
A. CM Related Reasons				
<input type="radio"/>	Documentation of CM effort			
<input type="radio"/>	No documentation of CM effort			
B. Client Related Reasons				
<input type="radio"/>	No documentation of significant client resistance			
<input type="radio"/>	Client not ready			
C. System Related Reasons				
<input type="radio"/>	No documentation of significant system barrier			
<input type="radio"/>	Documentation of significant system barrier <i>(If system barrier describe on comment sheet)</i>			
4. Status at one year				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Yes	No	In progress	Unclear	CM less than 1 year

8. Case Conferences Held

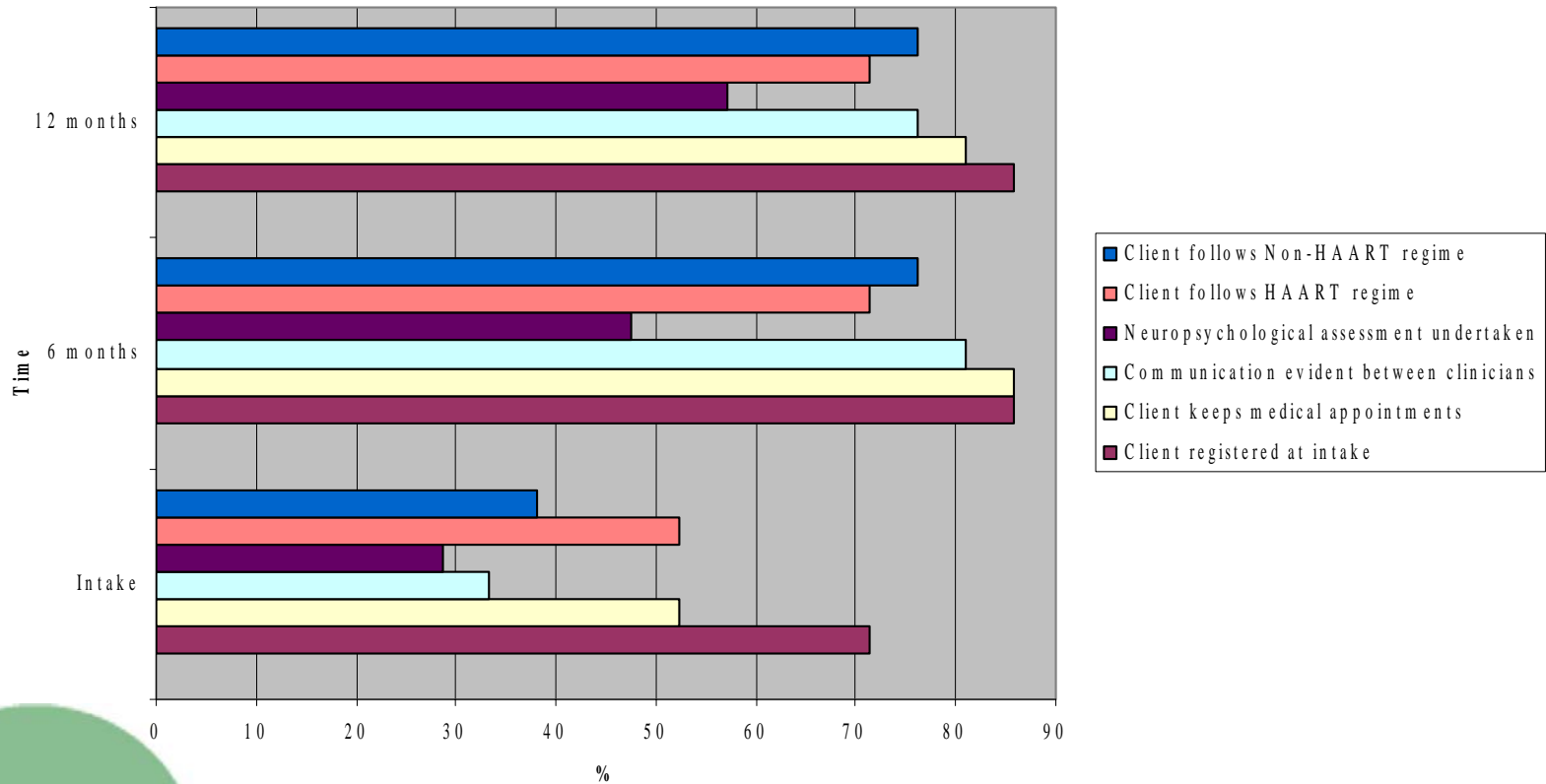
1. At intake?				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
Yes	No	Unclear		
2. Status in six months?				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Yes	No	In progress	Unclear	
3. If "No" or "In Progress" at six months, why?				
A. CM Related Reasons				
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<input type="radio"/>	Client not ready			
C. System Related Reasons				
<input type="radio"/>	No documentation of significant system barrier			
<input type="radio"/>	Documentation of significant system barrier <i>(If system barrier describe on comment sheet)</i>			
4. Status at one year				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Yes	No	Unclear	CM less than 1 year	

Results

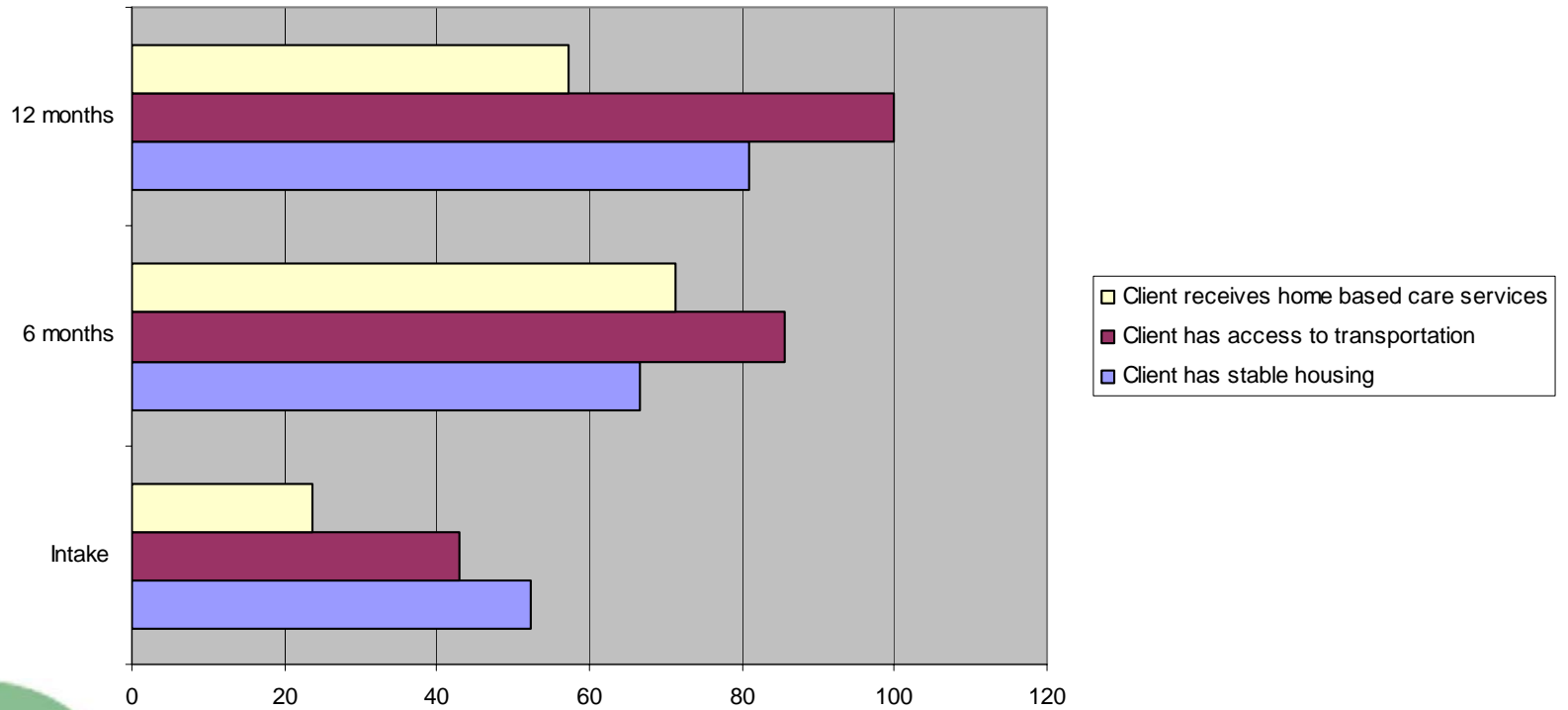
- Optimal Health
- Independent Living
- Carers
- Mental Health
- Financial Affairs
- Case Conferences



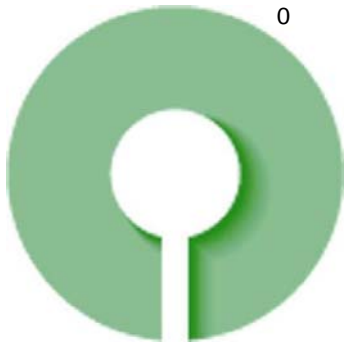
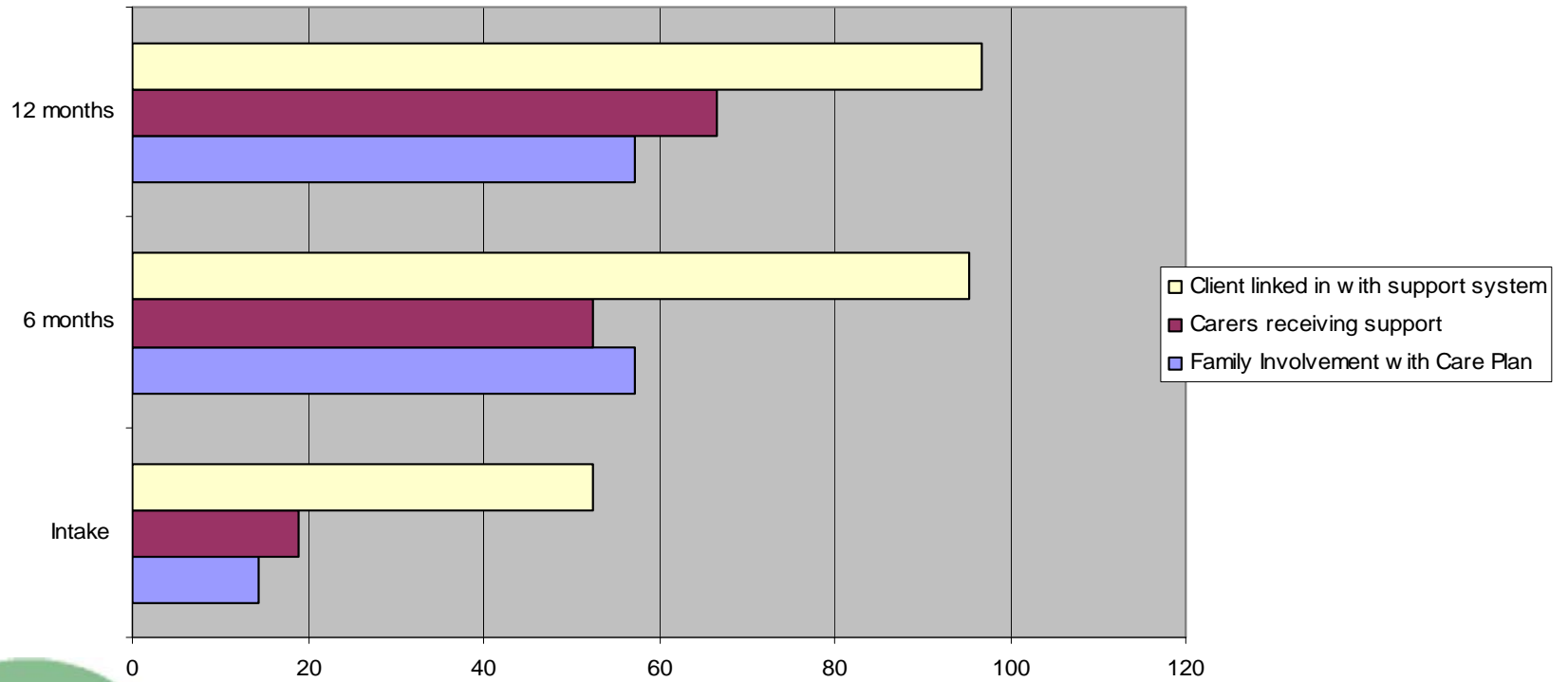
Optimal Health



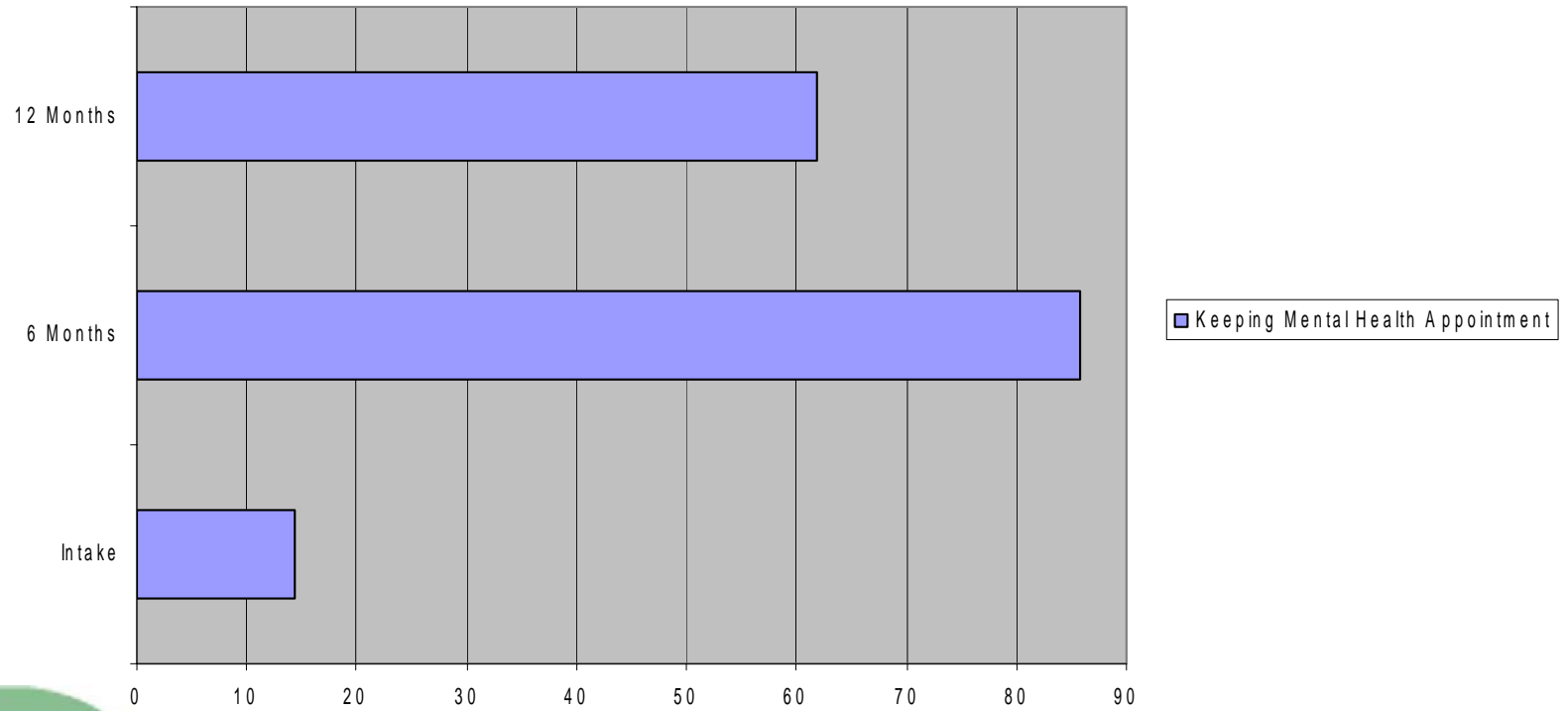
Independent Living



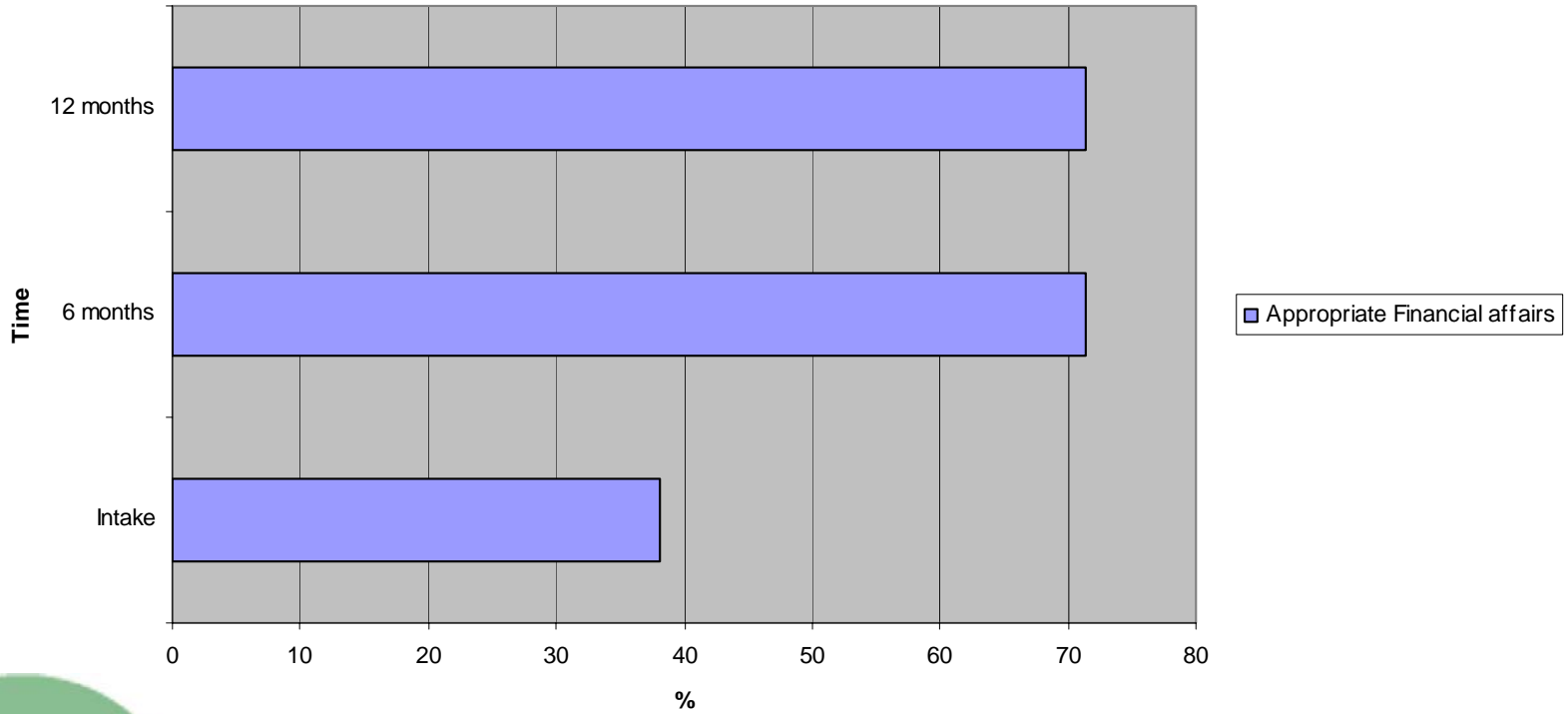
Carers



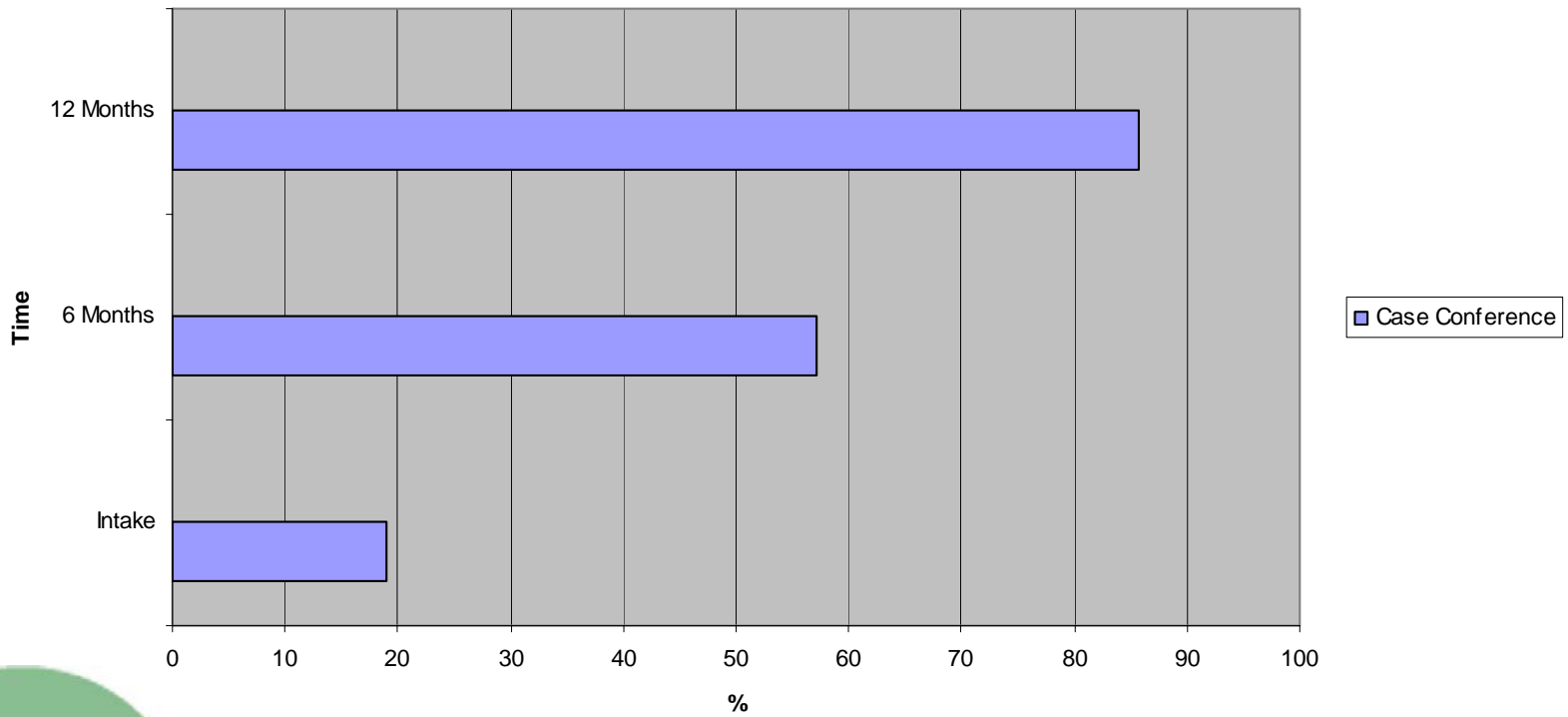
Mental Health



Financial Affairs



Case Conferences



Conclusion

- HIV Case Management WORKS!
- More robust statistical analysis needed



Questions?

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**ADAHPT is a facility of the Sydney Hospital
and Sydney Eye Hospital**

